

Approvals: *(signed copy on file in Administration Office)*

CEO _____

Compliance Officer _____

Policy:

Revised Date:

Effective Date: 5/1/17

Department: Compliance

Cross Ref. Dept.: Organization-wide

Patient Rights and Responsibilities

Author Connie Bentz, HIM Manager/Compliance Officer

Purpose:

To assure all patients and their legal representative have been informed of their rights and responsibilities prior to receiving care or services.

Expectations:

Consistence with SPMC Mission and Core Values and with applicable state and federal laws, SPMC respects and upholds the rights and responsibilities of all individuals receiving care and services at SPMC. Patients are made aware of their rights and responsibilities prior to receiving care or services.

Patients' Rights and Responsibilities are to be conspicuously in the main entrance to the hospital and emergency department entrance.

Patient Rights and Responsibilities are to be publically posted on SPMC internet site. Any updates to must be reported to the state and updated on the internet site within 30 days of update. (WAC 246-320-141)

All patients or their designated representative will be given the rights and responsibilities, given the opportunity to read it, ask questions and have their questions answered.

Patients will be treated with compassion and respect.

If an individual becomes aware of a situation where a patient's rights may have been violated, the individual will inform his or her manager/supervisor or compliance officer.

References:

Condition of Participation: Patient Rights 42 C.F.R. 482.13

Washington Administrative Code –246-320-45 & 246-320-141