

FOR IMMEDIATE RELEASE December 14, 2020

Media Contact: Nichole Pas, Marketing Communications Program Coordinator 360-346-2287 | <u>nicholep@sp-mc.org</u>

Summit Pacific Offering Curbside Check-in and Expanded Drive Up COVID-19 Testing *Other Updates Include Vaccine Administration, Virtual Visits and Current Visitation Policy*

(ELMA, WA) – Summit Pacific is making additional changes to improve safety and increase care for the community. These changes include curbside check-in and expanded COVID-19 testing. Information on virtual visits and the current visitation policy is also available below.

Curbside Check-In

To reduce the number of patients in waiting rooms, and increase physical distancing, Summit Pacific is now offering curbside check-in. Patients seeking care for clinic appointments, lab, physical therapy, diagnostic imaging, or urgent care can call 360-495-5790 upon arriving at Summit Pacific to check in with a registration specialist and then wait for their visit in the comfort of their own vehicles. Emergency department patients can walk into the emergency department, check in, receive an evaluation and then if able, may return to their vehicle to wait. Once caregivers are ready for the patient, the patient will receive a text message or phone call to enter the building, receive a health screening and proceed to their visit.

Drive Up COVID-19 Testing

While Summit Pacific has been offering COVID-19 testing to its primary care patients and healthcare workers for months, testing has been expanded to the community. Drive Up Testing is available 9 a.m. to 4 p.m. Monday through Saturday. Testing is located at 575 E Main St. Bldg. #2, Elma, WA 98541. This location may be familiar to some, as it used to house one of Summit Pacific's primary care clinics, Elma Family Medicine. Upon arrival to the testing site, patients will call 360-495-5742 to check in, find a designated space to park in and wait for a text or call notifying them that it is time to pull under the tent for testing. Test results are available within 3-5 days, depending on test volumes.

Summit Pacific's Plan for Vaccine Administration

Summit has been approved as one of the immunization sites and anticipates receiving the first round of vaccine somewhere in the next 3-6 weeks. The vaccine will be made available in phases. In Phase 1, the vaccine will be available to high-risk individuals which include healthcare workers, first responders and certain patients based on risk factors. As more vaccine becomes available recipient groups will be

expanded. In preparation for receiving the vaccine Summit Pacific is developing a vaccine administration plan. We are in the process of determining which employees would like to receive the vaccine, which non-employed individuals in our area would qualify for Phase 1 administration, and who of the eligible candidates wants to receive it.

It will still be some time before COVID-19 vaccines are widely available. Until then, all of Washington State's hospital leaders urge the public to continue wear masks, avoid travel and gatherings, maintain physical distancing and wash their hands to protect themselves, their families and their frontline caregivers.

Virtual Urgent Care & Primary Care Visits

In April, Summit Pacific expanded their ability to provide virtual healthcare visits for patients who want to get care from the comfort and safety of their own homes. As a reminder, this service is still available and is now easier than ever. Simply connect to your appointment via your smartphone, tablet or computer with camera. No need to download additional apps or software. Patients will receive a link in their email to join the visit. Request a virtual visit when you schedule your next appointment by calling 360-346-2222. Patients should consider virtual visits for routine visits, follow-up appointments or for minor illnesses. Virtual visits are not for severe or life-threatening emergencies; if you are experiencing an emergency you should call 911 or go to the nearest Emergency Department.

Current Visitation Policy

Visitation is currently, and has been, limited at all Summit Pacific facilities. The inpatient unit is not allowing visitors for safety and infection control measures, except for end-of-life care. For outpatient care, only essential caregivers may attend visits. Summit Pacific continues to monitor the risk of COVID-19 and will continue to adjust visitor restrictions as necessary and required by State and County restrictions.

Concerned you might have Coronavirus? Call 360-346-2222 before you come in.

Summit Pacific is asking that patients who believe they may have COVID-19 call 360-346-2222 before coming in to reduce the risk of person-to-person exposure.

####

Summit Pacific's vision is "Through Summit Care, we will build the healthiest community in the Nation." We passionately provide essential healthcare to all individuals of our community with an emphasis on quality, access and compassion. Summit Pacific operates a Level IV Critical Access Hospital with 24-hour emergency services, rural healthcare clinics, an urgent care clinic and offers physical and occupational therapy, laboratory services, diagnostic imaging, a swing bed program and more. To learn more about Summit Pacific, visit <u>www.sp-mc.org</u>.